**Unit 18**

**Could You Repeat That, Please?**

* Park Hotel. Reservations. Gabriela speaking. Can I help you?.. Hello! The line is very bad. Can you speak up a little, please?
* I’d like to make a room reservation.
* When is it for?
* For 3 nights, from September the ….
* I’m sorry, I didn’t catch the date. September…
* September the 4th. A double room for 3 nights.
* What name is it, please?
* Alimoglu. Mr Alimoglu from Istanbul.
* Cold you spell that for me?
* A-L-I-M
* Did you say N for November?
* No! No, I didn’t. M for Mike.
* Right! A-L-I-M
* O-G-L-U
* Thank you, sir. And can I have a contact number for you?
* The country code is 90 then 2168 double…
* Could you repeat that, please?
* 902168770343
* Thank you very much. I’ve made the reservation for you. 3 nights from the 4th of September. Would you, please, confirm in writing by fax or e-mail?